



The Coffee Connection Ltd

The Coffee Connection is a second generation family business serving Albertans since 1978. With over 4500 clients in Alberta The Coffee Connection continues to grow and is in need of more team members.

Job Title:

Customer Satisfaction Representative

Date:

2011

Job Description: Merchandising and Inventory Control

Looking for a rich and fulfilling career? The Coffee Connection offers the right blend of professional and personal growth with a second generation family business serving Albertan since 1978.

Do you enjoy working on your own yet being part of a team?

To support our continued growth, we are looking for an enthusiastic, self-starter to join our Calgary team.

The Customer Satisfaction Representative works with our downtown team in providing customer service to our clients in the downtown core. You will be responsible for ensuring that customer expectations and needs are fulfilled to their satisfaction. This position involves visiting customers to assess their coffee services needs, placing customer orders for coffee supplies, ensuring customers' coffee equipment is clean, product is merchandised and occasionally assisting with special events.

The ideal candidate is a self-starter who thrives on change and has excellent communication, interpersonal and organizational skills. Experience in a customer service oriented role is a requirement for this position.

Work in a friendly and professional environment, regular Monday-Friday hours, flexible benefits plan, training and the opportunity for a rewarding career.

Job Location:

Calgary Downtown Core

Industry:

Break-Room Services

Job Role:

Customer Service, Inventory Management and Sales Experience a bonus.

Joining Date:

Accepting Resumes

Employment Status:Full Time (39.5hr/week)
Part Time (Flexible Start/End times)**Employment Type:**

Permanent Employee

Hourly Wage:\$13.50 to start - \$15/hr
Based on years of industry experience**Manages Others:**

No

Number of Vacancies:

2

Other:

Flexible Schedule

Job Duties and Responsibilities:

- Communicates in a clear and timely manner with Managers to assure the highest levels of customer service.
- Wear only approved uniforms at ALL TIMES while on the job.
- Adhere to all safety rules. Never do ANYTHING that puts your safety, or the safety of others, in jeopardy.
- Occasional Special events that may be assign to you from time to time.

Career Level:

Entry / Mid Career

Years of Exp:

Will Train

Please Send Application to:**Name:**

Human Resources

Email:

info@thecoffeeconnection.ca

Phone:

Please email or fax resume

Fax:

403.276.9963

Internal URL:

www.thecoffeeconnection.ca