

User manual	EN
Bedienungsanleitung	DE
Manuel de l'utilisateur	FR
Manuale d'istruzioni	ІТ









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EC-Declaration

EU DECLARATION OF CONFORMITY

Туре

Thermoplan AG, Thermoplan-Platz 1, CH-6353 Weggis, Switzerland

declare under our sole responsibility that the product Automatic Coffee Machine AGUILA

Product Model

to which this declaration relates, is in conformity with the following standards.

AG220PRO

CISPR 14-1(ed.5);am1;am2 CISPR 14-2(ed.1;am1;am2 60335-1(ed.5) 60335-2-15(ed.5);am1;am2 60335-2-75(ed.2);am1;am2 60335-2-89(ed.2);am1 61000-3-2(ed.4) 61000-3-3(ed.3) 61000-6-2(ed.2) 61000-6-3(ed.2);am1 62233(ed.1)

following the provisions of directives:

2011/65/EU (RoHS) 2004/108/EC (EMC) 2006/42/EC (MD) 1935/2004/EC (FCM) 2023/2006/EC (GMP)

This product also complies with essential safety requirements of the Low Voltage Directive:

2006/95/EC (LVD)

CH-6353 Weggis, 13.03.2015 Adrian Steiner, CEO Responsible for the technical documentation is:

A. flores

Christian Huber

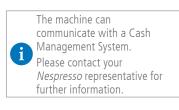
Machine Overview

See machine overview in: ▶ page 2.

Packaging Contents

The following components are included in the delivery:

- Machine
- Milk container with cover
- User manual
- Thermoplan cleaning tablets
- Extraction tool for coffee outlets
- Water filter & head
- Water tube to connect main water inlet





Always fill milk container with cold milk (below 5 °C).

- Capsule insertion slots
- 2 Cup heater
- 3 Lever
- 4 Energy saving mode button (behind capsule container)
- 5 Hot water outlet
- 6 Coffee outlet
- 7 Used capsules container (capacity 130 capsules)
- 8 Drip grid / Drip tray
- 9 Drip grid for small cups
- 10 Main switch (underneath)
- 11 Coffee outlet
- 12 Milk outlet
- 13 Milk suction tube and sensors (milk level and temperature)
- 14 Milk container (max. 5 l)

- 15 Milk container cover
- 16 Waterfilter with head and water tubes
- 17 Extraction tool for coffee outlet
- 18 Thermoplan cleaning tablets
- 19 Cleaning key
- 20 System cleaning
- 21 System rinsing
- 22 Hot water
- 23 Coffee preparation buttons
- 24 Coffee / hot water outlets
- 25 Coffee / milk outlets
- 26 Coffee preparation buttons
- 27 Milk-based coffee recipes buttons
- 28 Milk & milk foam buttons
- 29 Display



Operating Overview



Beverage selection: To view the name of the product on the display, press product button for 5 sec. To exit, wait 10 sec. without pressing any button.

Cup Description for NESPRESSO Grand Cru Recommendation

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See *Nespresso* Grand Cru recommendation in: ▶ page *3.*

Important!

Read these instructions carefully before use and keep it in a safe place for further reference.

Improper use of the machine releases *Nespresso* from any liability.

Summary

This user manual describes the operating instructions for the AGUILA 220 espresso coffee machine and is delivered with the machine.

Personnel Requirements

Only the listed personnel - if trained - is authorized to use the AGUILA 220 espresso coffee machine.

Service provider

• If you have any questions or problems, contact Nespresso representative.

Trained technician

• Trained technicians are employees trained and certified, who sell and maintain products.

Trained operator staff

Trained operator staff are employees who were briefed and trained in the use of the coffee machine (reading of the
user manual) and who are able to operate the machine and execute the maintenance steps described in this manual.

Operation

This machine is only suitable for producing coffee, milk and hot water products and is suitable for commercial use in the catering trade. Therefore, please take note of the following instructions:

- This machine works with Nespresso capsules, available exclusively through Nespresso and its authorized distributors.
- The milk container must only be used to store cold milk. Do not fill the milk container with any liquids other than milk (e.g. syrup or alcohol). Please note that when pouring the milk into the milk container it must have a temperature of below 5 °C, as the
 - refrigerator has been designed to keep the milk cool but not to lower its temperature.
- Carry out all necessary maintenance work as described in these instructions at regular intervals.
- The machine must only be operated by trained operator staff.
- All operations other than those mentioned in this manual must only be performed by authorized and trained service providers of *Nespresso* aftersales centers.
- The capsules container must be emptied when the corresponding notification appears on the display. Rinse the container with a solution of warm, soapy water.

Cleaning the machine

Cleaning the machine on a daily basis is an absolute must, as it

guarantees necessary hygiene and food safety, perfect *Nespresso* grand cru taste as well as a longer life of the machine. Please refer to chapter "Daily cleaning" for a complete guide to successfully clean your machine. Also take note of the following instructions:

- Use only the Thermoplan milk cleaning tablets to perform the automatic cleaning process. Do not use any other cleaning detergent or disinfection agent for this purpose.
- When touching the coffee machine, in particular the spouts, bacterial contamination must be avoided.
- Cloths or sponges must be wrung out thoroughly to ensure that they are only moist, not wet, otherwise there is a risk of electric shock.
- Plastic parts must not be dried in the microwave.
- Do not clean plastic parts with alcohol, ethanol, methanol,
- methylated spirits or disinfectants. Detergents with strong acid agents such as acetic acid must also not be used.
 The machine must not be cleaned with water jets.
- The milk suction tube with temperature sensor and level sensor, as well as all internal parts of the refrigerator, cleaning key, coffee outlets shall be cleaned only with single-use tissue or paper towel. Clothes used to clean external parts of the machine shall be
- properly treated to prevent possible bacterial contamination.

Machine hygiene

• Frequent automated rinsing (internally and externally) takes place to sustain high hygiene standards throughout the machine life time.

Commercial use

• This machine is intended to be used by experts or trained users in shops, light industry and on farms.

Maintenance work

• A notification will appear on the coffee machine display if the machine needs to be serviced. The machine must be serviced by authorized and trained service providers at least once every year or every 24'000 product beverages.

Disposal

• An authorized and trained service provider has to dispose of the machine and its packaging. Do not dispose of the machine or its components yourself.

Limitations of liability

- The manufacturer accepts no liability for any injuries or accidents if the safety instructions covered in this manual are not adhered to.
- The manufacturer cannot be held liable for any damage caused by misuse or inappropriate handling of the machine.

Warranty regulations

- The warranty provisions apply as agreed with *Nespresso*.
- Malfunctions due to misuse or connecting unsuitable connections shall not be compensated.
- Wear and tear parts are not covered by any warranty.
- All Nespresso machines must pass stringent controls. Reliability tests under practical conditions are performed randomly on selected units. This can show traces of any previous use.

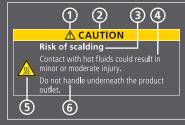
General Notes:

Risk of material damage

- This equipment is to be installed to comply with the applicable federal, state or local plumbing codes.
- Wrong handling of the machine could lead to property damage.
- The machine is for indoor use only.
- Clean machine before taking out of service for a longer period of time. Remove and empty capsules container, disconnect machine from the mains. Remove and empty milk container, clean and store with lid open. Leave refrigerator door open.
- Ambient temperature must be between 16 °C and 32 °C.
- Position machine on a flat, horizontal, stable and heat-resistant surface.
- Do not position machine where a water jet could be used to clean.
- Leave a gap of at least 50 mm in front of air vents.
- Store machine in dust free and dry environment, always at a temperature above 0 °C.
- The top of the machine must be at least 1.5 m above the floor.
- Place machine 20 cm or further away from the user.
- Use Thermoplan cleaning accessories only.
- Never use the machine without drip grid.
- The manufacturer does not accept any liability for consequences arising from both internal and external modifications on the machine.
- Do not store explosive substances such as aerosol cans with a flammable propellant inside the appliance.
- Never use the cup heater for drying wet cups; risk of electric shock.
- Always place cups upside-down to ensure good heat transmission.

Safety Warnings

The safety instructions in this document are structured as following:





- Safety signal word 5 Specified safety sign Source 6 Prevention 2 Safety s 3 Source

Safety signal words

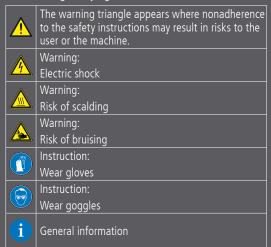
Structure

The following warning messages are used in the present

WARNING	indicates a hazardous situation which, if not avoided, could result in death or serious injury.				
CAUTION	indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.				
NOTICE	addresses practices that could lead to property damage but not to injury.				
Hint adresses practices that help the reader to use the equip-					

Safety signs

The following safety signs are used in this manual:



Working Area

- Keep your workspace clean and tidy. Disorder and unlit workspaces can lead to accidents.
- The machine must only be operated in a hygienic and ergonomic environment. The user must have sufficient space and the working area must be well lit.

General Safety Notes

- In the event of emergency, switch off the machine using the main switch. Unplug the machine or remove the fuse from the fuse box. Contact your service provider.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Children are not permitted to clean and perform maintenance on the machine without supervision.
- The access to the service area is allowed to trained service personnel and instructed personnel only.

General Safety Messages WARNING:

Risk of electric shock

Contact with electrical components during operation of the machine could result in death or serious injury.

- Do not open casing under any circumstances.
- Keep the machine away from moisture.
- Never immerse the machine, cable or plug in water or any other liquid.
- Immediately stop using the machine if cable or plug are damaged.
- Do not position the machine or cable near or on hot parts of the machine. Using the machine near open flames is strictly prohibited.
- Protect the cable from sharp edges.
- Do not reach up inside the inner casing when the capsules container is removed.
- Have the machine installed, relocated, removed, repaired or maintained by <u>authorized, trained</u> service staff.
- The machine and its supply cables must be positioned out of the reach of children.

CAUTION:

Risk of scalding

Contact with hot fluids could result in minor or moderate injury.

- Do not handle underneath the product outlet.
- Avoid direct contact with hot fluids.
- Do not touch any dispenser before or after a beverage is being dispensed.
- Do not open the lever while a product is being dispensed or the machine is being cleaned.
- Empty the drip tray with caution.

Risk of bruising

Handling inside the machine could result in minor or moderate injury.

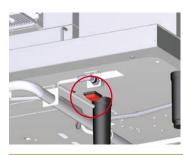
- Do not open lever during preparation. To stop preparation, press the same product button again.
- Do not put fingers into the capsule insertion slots.
- If a capsule is blocked in the capsule insertion slot, switch off machine before any operation.

Risk of food intoxication

Ingestion of contaminated food could result in death or serious injury.

- Only use food with a sell-by date that has not yet expired.
- Store food in suitable locations.
- Clean the machine periodically and in accordance with the user manual.
- Only use heat treated (e.g. pasteurised or ultra heat treated) milk.
- Observe hygiene standards while pouring milk into the container.
- Only pour milk that has already been cooled down (below 5 °C) into the milk container.
- Use opened milk containers within 24 hours.

First Use



CAUTION

Risk of bruising Handling inside the machine could result in minor or moderate injury. Do not put fingers into the capsule insertion slots.

Switch-on facility main water supply.



Risk of food intoxication

Ingestion of contaminated food could result in minor or moderate injury.

Only use heat treated (e.g. pasteurised or ultra heat treated) milk.

Observe hygiene standards while pouring milk into the container.

Use opened milk container within 24 hours.



The main switch is located underneath Clos the machine.

Close both levers.

Heating up

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Close the lever

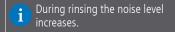
Close the lever

Press any button.

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Machine performs a cold start rinse (display shows a time counter).





Open both levers.



Machine heats up. All buttons flash ir white.



If the machine has heated up, all buttons will be permanently lit in white.



Thoroughly clean the milk container and cover with a commercially available foodsafe household cleaner.



Carefully wipe milk suction tube with temperature sensor and level sensor, using only single-use disposable tissue or paper towel.

CAUTION Risk of food intoxica-

tion Usage of non-disposable tissue or sponge can lead to bacterial contamination of the milk.

Use only single-use disposable tissue or paper towel to wipe milk suction tube with temperature sensor and level sensor.



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To clean the outside of the machine, refer to external cleaning \blacktriangleright see page 14.



Change the milk every 24 hours.

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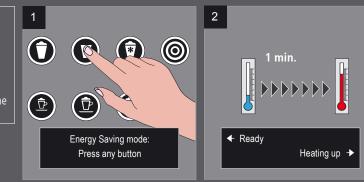
Insert milk suction tube with temperature sensor and level sensor through cover into the milk container.

The ideal temperature for foaming milk is 5 °C. The milk variety has an influence on foam quality. When switching from pasteurised to UHT milk, it may be necessary to adjust the milk foam settings ► see page 16. Most suitable quality for foaming milk is UHT milk. Pasteurized milk is more difficult to foam.

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Energy Saving Mode

The machine switches to energy saving mode after 30 min. of non-use. All buttons appear white, boiler heating is reduced, fridge is still working. Press any button to return the machine to operating mode.



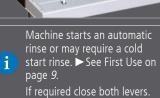
Maximum Energy Saving Mode



"Maximum energy saving mode" can be activated by pressing the button for 3 sec.

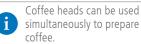


After four hours of non-use, the machine switches to maximum energy saving mode. Boiler heating is switched off, fridge is still working. Press energy saving button to restart the machine.



Coffee Preparation







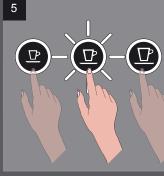




Insert a coffee capsule.



Pull down lever to the lowest position.



Choose cup size desired (example Espresso).

■ See *Nespresso* Grand Cru recommendation on page *3*.

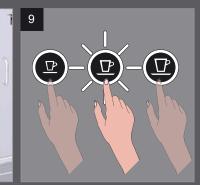


Product name is displayed during preparation.



Coffee preparation starts.





Top up or stop product dispensing within 1 min.



By pulling up the lever, the used capsule is ejected.

Machine is ready for next beverage.

ΕN

Top up / stop products All product preparations can

be stopped by pressing the product button again. To top up your drink with

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some more beverage, press the product button within 1 min. after the end of product preparation.

Press product button again to stop.

Milk-Based Coffee Recipes



For milk-based coffee recipes, place your cup under the right hand-side outlet.

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Do not remove your cup until display shows "Ready" again. Some products have a brief pause between milk and cof-

fee dispensing. Sequence of dispensing may vary depending on the product.

Milk system rinsing

The milk system is rinsed automatically in order to ensure high hygiene standards.

△ CAUTION Risk of scalding

The milk system will be rinsed automatically 5 min. after the preparation of a milk-based beverage.

Duration approx. 10 sec. Avoid direct contact with hot water.

Protect hands from scalding.

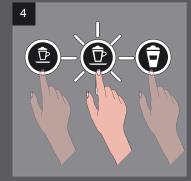




Insert a coffee capsule.



Pull down lever to the lowest position.



Choose desired milk-based coffee recipe (example Cappuccino).





Coffee preparation starts.



Foaming milk preparation according to By pulling up the lever, the used capchosen product.

10

Ready



sule is ejected.



11 ... Rinsing +

Automatic internal rinsing: An approx. 3 sec. internal rinsing of the milk system will begin immediately after each milk-based beverage preparation.



Rinsing in progress Auto-start in 10s Rinsing in progress

Please wait!

Automatic external rinsing: An approx. 10 sec. automatic rinsing of the milk system will begin 5 min. after the last milk-based beverage preparation.

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Milk Preparation



Hot milk foam



For milk preparations, place your cup under the right handside outlet.

Milk system rinsing

The milk system is rinsed automatically in order to ensure high hygiene standards.



automatically 5 min. after the preparation of a milk-based beverage.

Duration approx. 10 sec. Avoid direct contact with hot water. Protect hands from scalding.

Hot Water Preparation



Hot water



For hot water preparations, place your cup under the left hand-side outlet.

▲ CAUTION

Risk of scalding

result in minor or moderate

Protect hands from scalding.

injury.

water.

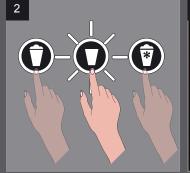


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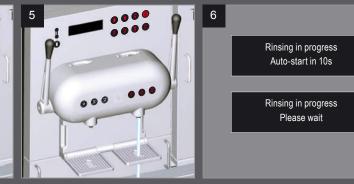
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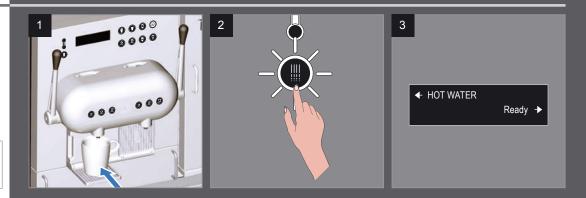
Choose desired milk product (example Hot Milk).

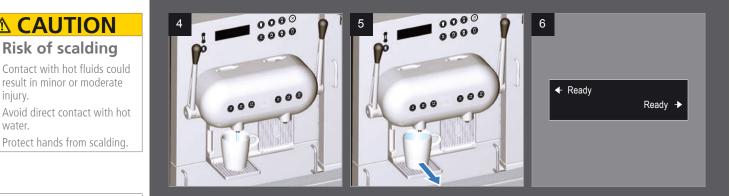


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Automatic internal rinsing: An approx. 3 sec. internal rinsing of the milk system will begin immediately after each milk-based beverage preparation. Automatic external rinsing: An approx. 10 sec. automatic rinsing of the milk system will begin 5 min. after the last milk-based beverage preparation.







Daily Cleaning

(duration app. 30 minutes)

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The display will show a reminder with a timer 2 hours before mandatory daily cleaning is required.

The machine daily cleaning is mandatory for maintaining high hygiene standards, ensuring neutral in-cup taste throughout time and for prolonging the machine life-time.

External cleaning

Remember to regularly inspect and, if necessary, clean the exterior of the machine.

Use a damp cloth or sponge soaked in a soap solution. Cloths and sponges must be wrung out

thoroughly to ensure they are only moist, not wet, otherwise there is a risk of electric shock.

Only use mild detergents and nonscratch cloths.

Pay particular attention to the product dispensing parts. The display and keyboard must be cleaned with particular care.

Internal cleaning

Follow these instructions carefully to run the automatic cleaning process.



Cleaning tablet insertion

\land CAUTION



Risk of corrosive injury Direct contact with cleaning detergent with eyes may cause injury. Clean your hands after handling cleaning tablets.

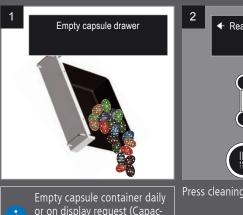
NOTICE

Wear gloves/goggles.

Cleaning solutions

The use of inappropriate cleaning solutions may damage parts of the machine or may lead to improper cleaning efficiency.

Use only Thermoplan milk cleaning tablets to perform the automatic cleaning.



or on display request (Capaci ity approx. 130 capsules per container).



Press cleaning button.

Press 'cleaning' button for 3s to start cleaning 3 sec.

3

Press the button again and hold for 3 seconds to start the cleaning. Press any other button to exit cleaning.



Carefully remove and drain the milk container.



Carefully wipe milk suction tube with temperature sensor and level sensor, using only single-use disposable tissue or paper towel. Afterwards press any button.



Rinse milk container with potable water.



Place empty container back into the refrigerator and guide the suction tube with temperature sensor and level sensor into the container. Press any button.

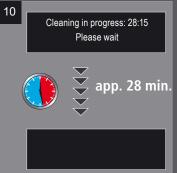


Remove cleaning key and insert two cleaning tablets.

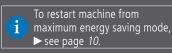


Cleaning procedure starts au-tomatically after the cleaning key is inserted.

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After cleaning process the machine switches to maximum energy saving mode.





After cleaning, carefully wipe milk suction tube with temperature sensor and level sensor, using only single-use disposable tissue or paper towel. Usage of non-disposable tissue or sponge can lead to bacterial contamination of the milk.

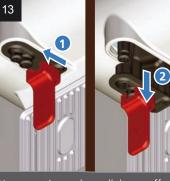


Empty remaining water, clean milk container with potable water and place it back into the refrigerator.

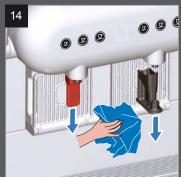
A CAUTION **Risk of scalding**



After the cleaning procedure, remaining hot water may drop from product outlets. Avoid direct contact with hot water. Protect hands from scalding.

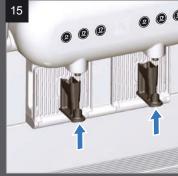


outlets.



Use extraction tool to pull down coffee Remove both coffee outlets. Properly rinse coffee outlets with fresh potable water.

Clean milk outlets with damp singleuse tissue or paper towel.



Reinsert coffee outlets.



Pull out drip grids for small cups (only in vertical position) and drip tray grill. Clean all parts.



Remove the drip grid and wash it with a soft cloth and mild detergent under running water.

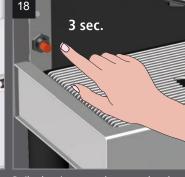


Reinsert the drip grids for small cups.

Drip grids for small cups can i only be removed when in vertical position.



Remove the black plastic 'plug' found in the plastic tray.



Daily cleaning procedure completed (machine in maximum energy saving mode). If you need to reactivate the machine, press the energy saving button as per ► page 10.



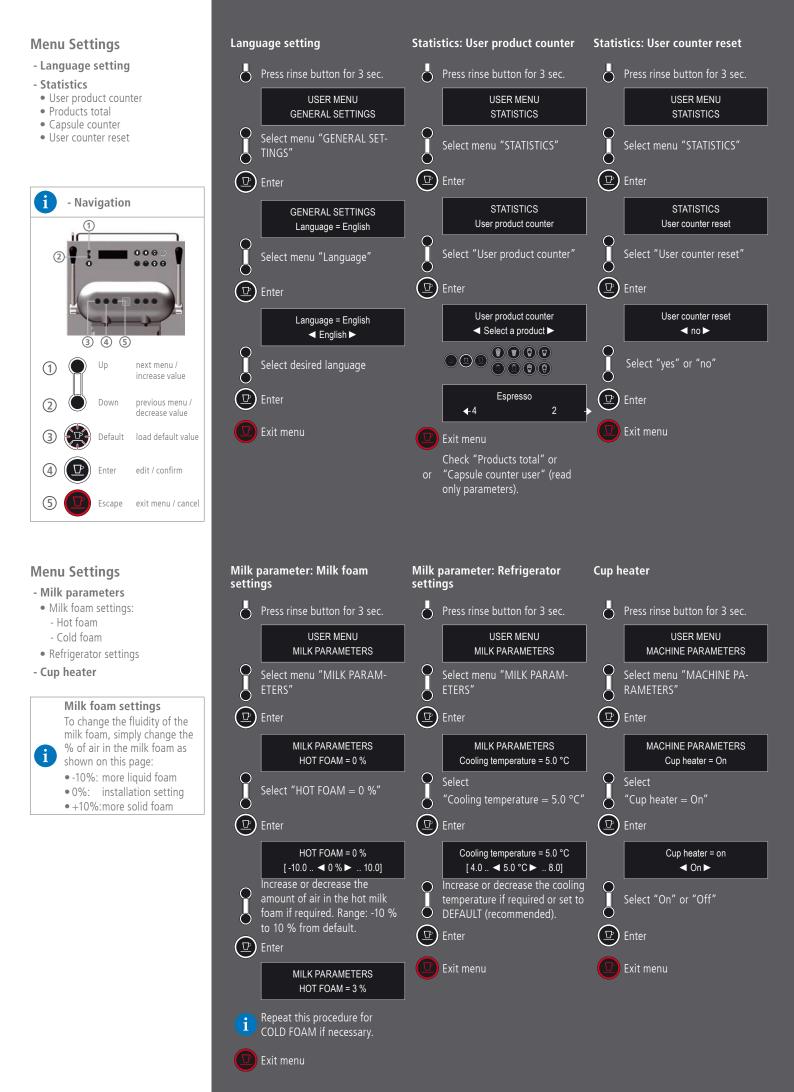
Pull the metal frame towards you to



Remove and clean the black plastic tray with a soap water solution. Cleaning is complete.



Follow the above steps in reverse order to assemble the drip tray.



Menu Settings	AGUILA+ button programming	AGUILA+ recipes	
- AGUILA+ button programming	The AGUILA+ button offers	CORTADO LUNGO	
	the choice of 13 one-touch	CORTADO	
	milk-based coffee recipes. To select the one-touch recipe you	FLAT WHITE	
	would like to be dispensed if	CAPPUCCINO LUNGO	
		CAPPUCCINO CHIARO	
	follow the instructions below. You can change your selection	CAPPUCCINO FREDDO	
	at any time by repeating the	ICED CAPPUCCINO	
	same steps.	LATTE GRANDE	
	Press rinse button for 3 sec.	LATTE	
	USER MENU	LATTE PICCOLO	
	GENERAL SETTINGS	ICED LATTE	
	Image: Provide the state of the	MACCHIATISSIMO	
		COLD MILK ► See Nespresso Grand Cru recommendation on page 3.	

Alarms / Notifications Description **Display message** LED status Remarks 0000 Change water filter Immediately call your Nespresso I Change water filter representative. Ready + 000 000 Alternating Immediately call your Nespresso Service required 0000 Service required representative. Ready + 000 000 What to do if a "Call techni-Alternating cian" message appears? i Milk container empty Milk products are locked. Please call your Nespresso ← Ready Fill up milk container (in fridge). representative. Top up milk → Alternating Milk level low •••• Indicates that the milk container will Ready soon be empty. Milk level low → Fill up milk container (in fridge). 000 Alternating Automatic rinsing of internal milk Automatic rinsing ••• Rinsing in progress system starts 5 min. after last milkmode Please wait based beverage preparation. "Rinsing (5 min. delay) 000 in progress" and "Please wait" appear on display. LEDs start to flash 10 sec. before rinsing. Cleaning required in When timer ends, machine will be Ready locked until cleaned. x.yy h. Cleaning required in x:yy h Alternating Milk system cleaning Milk products not available. Ready required Start cleaning procedure as described Cleaning required on ► page 14. 000 Alternating

Alarms / Notifications

Description	Display message	LED status	Remarks
Cleaning of milk system	Press 'cleaning' button for 3s to start cleaning		Start cleaning procedure as described on ▶ page 14. To quit menu, press any product button.
Milk system cleaning mode	Cleaning in progress 28:15: Please wait		Display shows remaining cleaning time.
Milk temperature high (612 °C)	✓ Ready Milk temperature too high Alternating		Normal operation. Milk products are still available but quality might be downgraded. Replace milk with cold milk at 5 °C.
Replace milk with cold milk (over 12 °C)	← Ready Replace milk with cold milk Alternating		Milk products are locked. Replace milk with cold milk at 5 °C.
Open lever	 ◆ Open the lever Ready → 		Lift up the lever so that the used cap- sule is ejected.
Preparation time too long	 ← Ready Preparation too long → 		Open lever and try to insert new capsule. Ensure facility main water supply is switched on. If message appears repeatedly, call your <i>Nespresso</i> representative.
Preparation time too short	 ← Ready Preparation too short → 		Open lever and try to insert new capsule. Message appears if no capsule is inserted. If message appears repeatedly, call your <i>Nespresso</i> representative.
Heating up boiler	← Heating up Ready → Alternating		Slow flashing during heating. If message remains for more than 30 min., call your <i>Nespresso</i> representative.
Energy saving mode	Energy Saving mode: Press any button		Boiler temperature reduced. Machine will be ready within 1 min. after pressing any product button.
Maximum energy saving mode			To reactivate machine press "Energy saving" button. For more info ► see page 10.
Brewing unit end of life	 ➡ Brewing unit end of life! Ready ➡ 		Immediately call your <i>Nespresso</i> representative.
CCI not connected	CCI NOT CONNECTED		All products blocked. Rinsing and cleaning still possible. Check that the CCI connection is properly installed. If the alarm remains on, call your <i>Nespresso</i> representative.

Specifications						
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	Power supply:	220-240 VAC / 50/60 Hz / 3200-3800 W 380-415 VAC / 50/60 Hz / 4000-4800 W 200 VAC / 50/60 Hz / 2700 W 208 VAC / 60 Hz / 3200 W 220 VAC / 60 Hz / 3200 W	Indicative maxin machine per hou Ristrettos: Espressos: Lungos:	num product capacity per EU US JP 240 240 220 200 200 180 140 120 110		
	Dimensions:	651 x 693 x 640 mm (L / W / H)	Cappuccinos:	50 45 42		
	Weight:	75 kg (empty)	Hot water:	70 70 70		
	Outlet height standard:		Chlorine:			
	Outlet height drip grid: Water supply: Water supply pressure:	G 3/8" male	_ TDS: Total hardness:	70 to 200 ppm 5-8 °dH (8-14 °fH) pH 6.8 to 7.4		
	Noise emission:	<60 dBA	- Alkalinity: Iron:	less than 100 ppm less than 0.25 ppm		
Type Plate	The type plate contains Machine type: Model: Type: Voltage: Power: Water Pressure: Hydr. Boiler: Class: Refrigerant: Charge: Low Side Pressure: High Side Pressure: Serial Number: Production Date:	the following details: NESPRESSO PROFESSIONAL Coffee Machine AGUILA AG220PRO according to type plate according to type plate 0.2-0.4 MPa (2-4 bar) 1.46 MPa (14.6 bar) 5 134 a 55 g 88 psig 285 psig according to type plate according to type plate		The capsule container must be removed to see the type plate.		
Impressum	Version: Manufacturer:	User Manual AGUILA 220 Original user manual Thermoplan AG Thermoplan-Platz 1 CH-6353 Weggis	y r	For service calls, please contact your country specific <i>Nespresso</i> representative on www.nespresso.com		